

Dear LASFAA Members,

Welcome to the 2021 LASFAA Fall conference at the L'Auberge Lake Charles Casino & Hotel. We are so glad you were able to attend what will be an incredible opportunity to grow your knowledge and skills in order to better serve your students! In light of all that our state has endured over the preceding 18 months, the perseverance and dedication displayed by each of you deserves the highest degree of recognition and admiration. Thank you for joining us and I look forward to utilizing this opportunity for growth along side each of you over the coming days.

Sincerely,

Bradley Meyers

2021 LASFAA President

Tuesday, October 19, 2021

Time	Description	Presenter/Moderator	Location
8:00 - 11:00	Exhibitor Setup		
11:00 – 4:00	Registration Exhibitor Area Open		Promenade Room
1:00 – 2:00	Opening Ceremonies	Bradley Meyers, LASFAA President	Ballroom D/E
2:00 – 3:15	General Session: NASFAA Advocacy Update		Ballroom D/E
3:15 – 3:30	BREAK – Exhibitor Bingo/Trivia		Promenade Room
3:30 – 4:45	Breakout Sessions: FERPA and Financial Aid This session will give practical examples on how to protect student privacy while conducting daily duties in the workforce. It will discuss how to prevent the most common FERPA mistakes and steps you can take to prevent FERPA errors in your office and on your campus.	Speaker Moderator	Room TBD
	Increasing Productivity in the Financial Aid Office This session will explore methods used to increase productivity for financial aid professionals as well as provide exceptional customer service to students. It will discuss tools you can use daily to help task management and productivity.	Speaker Moderator	Room TBD
	R2T4 in COD This session will concentrate on how to calculate a Return of Title IV calculation in the Common Origination & Disbursement System. It will give you step by step instructions on how properly calculate a R2T4.	Speaker Moderator	Room TBD
	So, You're NEW and Don't Know What to Do? We all have been there. You just started your financial aid career and there's so much to learn and so much to do. Sometimes it can become overwhelming. This session will help you navigate getting started and will explore best practices that you can use daily to help you in your journey.	Speaker Moderator	Room TBD
	Dinner on your own		

Wednesday, October 20, 2021

Time	Description	Presenter/Moderator	Location
7:30 – 8:30	Breakfast		Room TBD
8:30 - 10:00	General Session: Federal Update		
	Come hear a summary of various improvements, changes, updates and events occurring in and around Federal Student Aid.	Scott Prince	Room TBD
10.00 10.15			
10:00 – 10:15 10:30 – 11:30	BREAK – Exhibitor Bingo		
10.30 - 11.30	Breakout Sessions:		
	Federal Work Study This presentation will cover the federal work study processes and common practices to make processing federal work study easier on your campus.	Speaker Moderator	Room TBD
	Clock Hour Calculations: Part 1	Speaker	Room TBD
	Do you have clock hour programs on your campus? This presentation will go over the foundational basics of processing financial aid for clock hour programs.	Moderator	Noom 155
	Financial Aid Support & Retention: What are we doing to support retention of students through Financial Aid? This session will include pertinent changes and updates to the TOPS program.	Speaker Moderator	Room TBD
	Professional Judgment As a result of the challenges endured by many families, we will discuss the utilization of professional judgement, particularly in relation to the pandemic and natural disasters	Speaker Moderator	Room TBD
11:30 – 11:45	BREAK – Exhibitor Bingo/Trivia		Room TBD
11:45 – 1:45	Luncheon- SWASFAA Update, Mendy Schmerer Keynote Speaker Awards and Recognition		Room TBD
1:45 – 2:00	BREAK – Exhibitor Room Open		Room TBD

2:00 – 3:15	Breakout Sessions: Clock Hour Calculations: Part 2 Do you have clock hour programs on your campus? This presentation will go over the foundational basics of processing financial aid for clock hour programs.	Speaker Moderator	Room TBD
	Undocumented Students or Parents Strategies and approaches for assisting our undocumented students.	Speaker <i>Moderator</i>	Room TBD
	Diversity & Inclusion in Financial Aid Join us for a conversation about supporting students of color on your campus.	Speaker <i>Moderator</i>	Room TBD
	TOPS Tech & Program Approval This session will include pertinent changes and updates to the TOPS Tech program.	Speaker <i>Moderator</i>	Room TBD
3:15 – 3:30	BREAK – Exhibitor Bingo	Room TBD	
3:30 – 10:00	General Session: Verification Workshop - Come hear a summary of various improvements, changes, updates and events occurring in Verification		
6:00 – 9:00	LASFAA Social Best Dressed and Silent Auction Winners/Announcements		Room TBD

Thursday, October 21, 2021

Time	Description	Presenter/Moderator	Location
8:00 - 9:00	Breakfast		Room TBD
9:00 – 10:00	LOSFA Update - Completers and TOPS, Chafee, and Completers Grant Be sure to stick around for our final session to hear from Dr. Boutté as she provides the most recent update from the Louisiana Office of Student Financial Assistance. Hear the latest with TOPS, Go Grant, START and more.	Dr. Sujuan Boutté	Room TBD
10:00 —11:00	Business Meeting and Closing		

NOTES

The Program and Site Committees are thrilled to have you join us for the 2021 LASFAA Fall Conference in Lake Charles, LA

We extend a special thank you to all of our presenters, moderators, sponsors, and special guests. Thanks to all the volunteers who have worked to make this conference a success.

NAME BADGES

Please wear your name badge to all conference activities, including meal and beverage functions. Your name badge quickly identifies you as a LASFAA attendee to the conference staff. It also serves as a courtesy to other LASFAA attendees.

EXHIBITOR AREA

Please be sure to visit with our exhibitors. They are here for you and have generously provided sponsorship dollars that help pay for this conference. Additionally, they provide valuable resources for our schools and students. Get to know what they have to offer.

EVALUATION FORMS

Following the conference, you will receive an electronic survey that the planning committee requests that you complete and submit. Your feedback will allow us to learn of the pros and cons of the conference and what may need to be improved upon for the following year. Thank you in advance for take a few minutes to complete the survey.

2021 LASFAA Executive Board		
President	Bradley Meyers	
President Elect	La'Charlotte' Garrett	
Immediate Past President	Alan Jackson	
Second Vice President	LaTora Green	
Treasurer	Lynette Viskozki	
Executive Secretary	LaTora Green	
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LCTCS: Delegate-at-Large	Amanda Brady	
LSU: Delegate-at-Large	Rachel Stansbury	
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